If interior displays are done well, they enable customers to make a selection without the assistance of a sales clerk. Five types of interior displays are:

- Closed and open displays
- Point-of-purchase displays and decorations

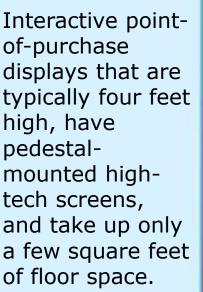
#### **Point-of-purchase displays (POPs)** ◀ are

consumer sales promotion devices that hold, display, or dispense products. They promote impulse purchases. Examples include vending machines and racks holding candy at a checkout stand.

point-ofpurchase displays (POPs)

A sales promotion device; manufactured units with bold graphics and signage that hold, display, or dispense products.

#### kiosks

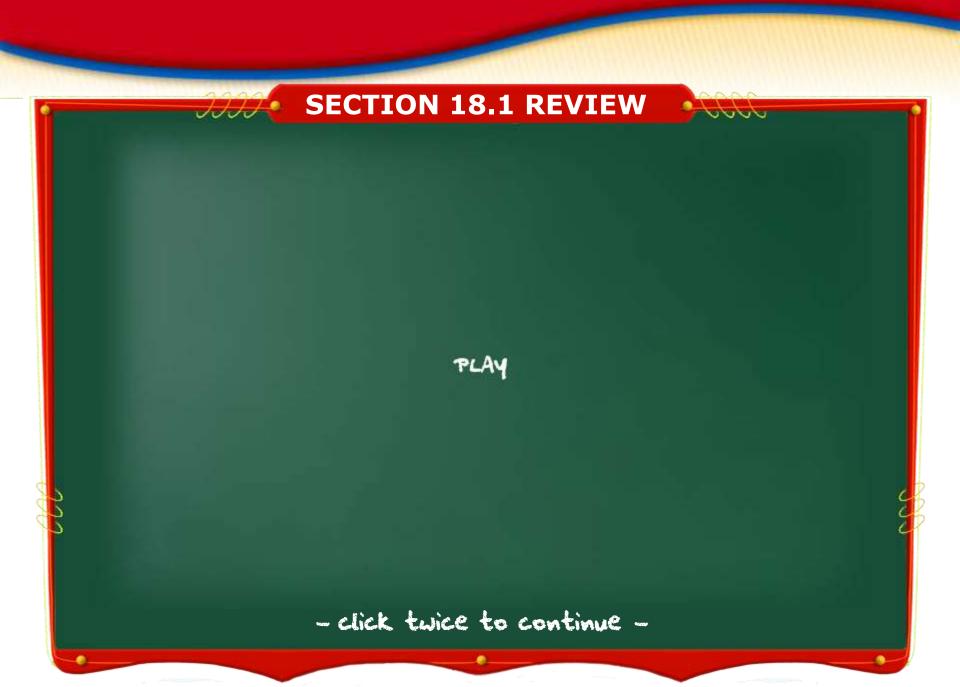


Kiosks ◀ are interactive point-of-purchase or retail stands, such as photo-finishing stands for processing digital photos. They are popular because of:

- Immediate product availability
- More reliable technology
- Information services

Props, also called properties, are special display elements. They are generally classified as decorative or functional. Functional props, such as mannequins, hold merchandise.

#### SECTION 18.1 REVIEW



# **Artistic Design**

Key Terms color wheel complementary colors adjacent colors triadic colors focal point proportion formal balance informal balance

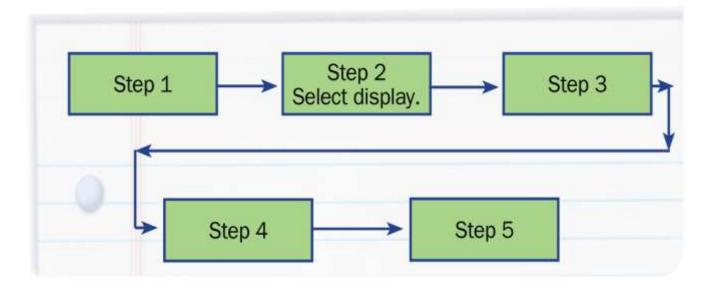
#### **Objectives**

- List the five steps in creating a display
- Explain how artistic elements function in display design
- Describe the importance of display maintenance

## **Artistic Design**

#### Graphic Organizer

As you review this section, identify the key steps in display in a flow chart like this one.



Marketing Essentials Chapter 18, Section 18.2

A display generally has about four to six seconds to attract a customer's attention, create a desire, and sell a product.

Display design involves selecting merchandise, selecting the display, choosing a setting, manipulating artistic elements, and evaluating completed displays.

 Selecting the merchandise for display. Display merchandise must be visually appealing and appropriate for the season.



- 2. Selecting the display. There are four basic types of display:
  - One item display, showing a single item
  - Similar-product display, showing one kind of item from different brands
  - Related-merchandise display, grouping items that can be used together
  - Cross-mix merchandise display

- 3. Choosing a setting. The setting a business selects will depend largely on the image it wants to project. Settings can be:
  - Realistic
  - Semirealistic
  - Abstract

- 4. Manipulating artistic elements. The artistic elements of a display include:
  - Line, color, and shape
  - Direction and texture
  - Proportion and balance
  - Motion and lighting

#### focal point

An area in a display that attracts attention first, above all else.

Effective displays have direction, which is a smooth visual flow from one part of the display to another. They should also have a **focal point** ◀, an area in the display that attracts attention first, above all else.

#### proportion

The relationship between and among objects in a display.

Texture is the look of the surfaces in a display. The contrast between the textures used in a display creates visual interest.

**Proportion** ◀ refers to the relationship between and among objects in a display. Props, graphics, and signs should be in proportion.

#### formal balance



When a large item is placed on one side of a display, a similarly large item should be placed on the other side.

**Formal balance** I in a display happens when items of similar size are grouped together, or they are placed in opposite positions to balance one another out.

The placement of several small items with one large item within a display.

**Informal balance** ◀ occurs when small items are grouped with a large item.

Motion is playing an increasingly important role in display design. Animation can be achieved through the use of motorized fixtures, props, and mannequins.



Proper lighting is critical to attractive displays. It is recommended that display lighting be two to five times stronger than a store's general lighting.

#### 5. Evaluating Completed Displays

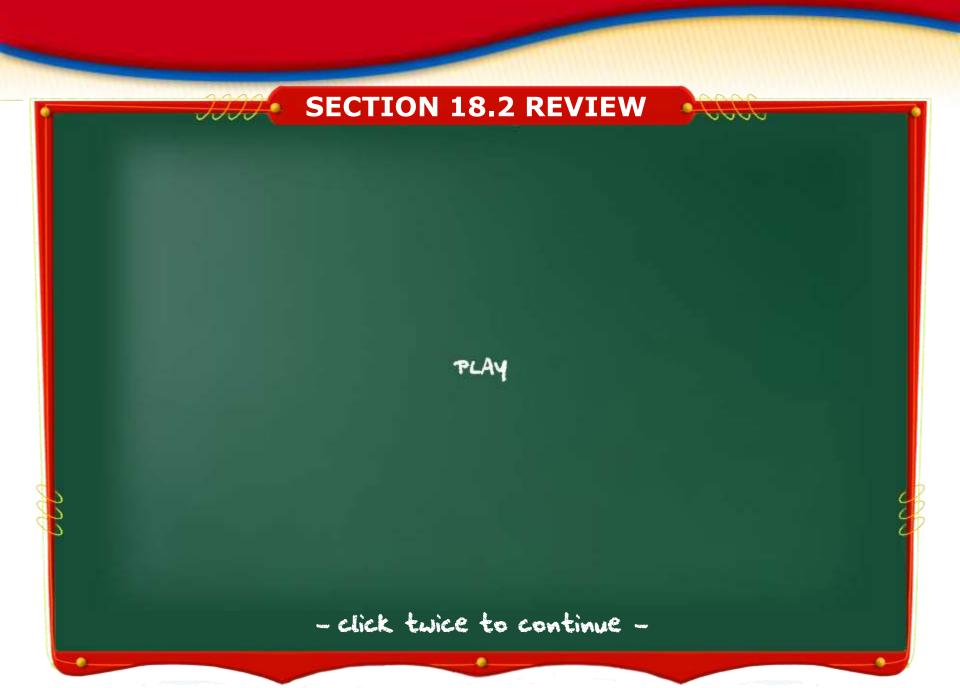
Be sure to ask questions about your displays, such as:

- Do they enhance the store's image?
- Was a theme creatively applied?
- Were the color and signage appropriate?
- Was the result pleasing?

## **Display Maintenance**

Once a display has been constructed, it needs to be maintained and eventually dismantled. Most businesses check displays daily for damage, displacements, or missing items caused by customers handling the merchandise.

#### SECTION 18.2 REVIEW



## **FOCUS** on **KEY POINTS**

#### Section 18.1

 Visual merchandising is an important part of a business's total promotional mix. Visual merchandising and display must be coordinated with advertising, direct marketing, personal selling, and sales promotion efforts.

## **FOCUS** on **KEY POINTS**

#### Section 18.2

 Visual merchandising and in-store displays help to sell products and build store and brand image.
Businesses create effective displays by using prescribed steps and rules for artistic design to attract customers and to keep them coming back.

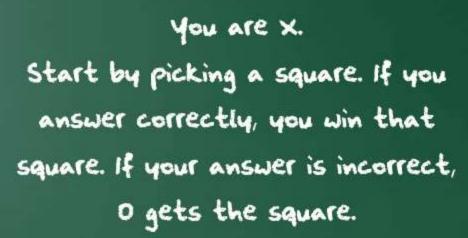


This chapter has helped prepare you to meet the following DECA performance indicators:

- Explain the use of visual merchandising in retailing.
- Plan visual merchandising activities.
- Demonstrate orderly and systematic behavior.
- Make oral presentations.
- Demonstrate appropriate creativity.

#### **CHAPTER 18 REVIEW**

#### **CHAPTER 18 REVIEW**



PLAY

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